

Hailey Municipal Code – 13.04.130

D. Reduction In Metered Water And Wastewater Fees:

1. Leak In Private Water Service Line Or Within Building:

a. Notice Of Leak: In the event a leak is discovered in a private water service line or in a private water service line in a building and the city is notified of the leak or the city notifies the water user of the leak, the metered water fee and the metered wastewater fee shall be eligible for a credit for a period beginning thirty (30) days before the city is notified or the city sends notification, until sixty (60) days following notification (the "credit period"), provided the leak is repaired during the sixty (60) day period following notification, except as otherwise provided herein. If the leak is not repaired during the sixty (60) day period following notification, the water user shall not be entitled to any reduction in the metered water fee and the metered wastewater fee, and the water and wastewater metered fee shall be calculated as set forth in subsections A2 and B2 of this section, except as otherwise provided herein. If the leak is repaired during the first thirty (30) days following notification, the metered water fee and the metered wastewater fee during the credit period shall be calculated based on the water user's water usage during the same period of the previous year, or the actual metered quantity, whichever is less. If the leak is repaired between thirty (30) days and sixty (60) days following notification, the metered water fee and metered wastewater fee during the credit period shall be based on the following:
[(the actual metered usage) - (the water user's water usage during the same period of the previous year)] x 50%, or the actual metered quantity, whichever is less.

b. Notice Of Repair: Notification of leak repairs must be submitted to the city with any requested adjustments within ninety (90) days of the leak repair. The water user has the burden to notify the city when the leak is repaired.

c. Exceptions:

(1) If a leak is discovered in a private water service line between December 1 and April 15 of the following year, the thirty (30) and sixty (60) day periods described above to repair a leak shall begin on April 15 and the credit period, as defined above, shall be modified so that the credit period begins thirty (30) days before the city is notified or the city sends notification, until June 14.

(2) If a leak is discovered in a private water service line and if the water user is unable to repair the leak because a private contractor did not perform the repair within sixty (60) days following notification, the credit period shall be extended for an additional maximum period of thirty (30) days, provided the private contractor was contacted by the water user and the private contractor agreed to perform the repair services within ten (10) days of the notification.

(3) If a leak is discovered in a private water service line between November 1 and March 31 the wastewater fee will be adjusted to reflect the metered water fee adjustment. The adjusted water fee shall be calculated as set forth in subsections B1 and B3. The water user shall receive a wastewater fee credit for the months following March 31 that the unadjusted wastewater rate was charged.

d. Limitations: A maximum of two (2) water or wastewater fee credits shall be issued within a twelve (12) month period.

