



FOR IMMEDIATE RELEASE
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CONTACT: Heather Dawson
Hailey City Administrator
788-9814, ext. 1518
heather.dawson@haileycityhall.org

Hailey City Government Offers Critical Public Services

Mayor Launches Measures to Protect Staff and Public

(Hailey, Idaho) – Hailey City Hall remains open for public business; however, business will be conducted by phone and under only highly necessary conditions by appointment. Effective at close of business on Monday, March 16, 2020, Hailey City Hall will join its outlying offices, including Hailey Police Department, Hailey Fire Department, Hailey Public Library and Hailey Public Works Facilities, to lock its doors to public access while remaining open and available by phone. Appointments may be scheduled when business cannot be conducted electronically or by phone.

Public hearings will remain open to the public with meeting participants encouraged to use phone and video conference attendance. Information will be given with each agenda about how to participate remotely in the meeting.

Hailey City staff will continue their work, with precautions taken within city facilities for proper distancing between employees and heightened disinfection activity. Methods to achieve this include staggered shifts and rotations, with some employees working from home with full electronic access to their office materials. Phones will continue to be answered between 9:00 a.m. and 5:00 p.m., with our usual quality customer service.

Municipal governments deliver critical services to the public. Precautionary measures are implemented, so that sufficient city personnel remain healthy to deliver quality service to the public, as well as to protect the public from unnecessary exposure in congregate or face-to-face settings. Our most critical services include:

Emergency response: Police, Fire and EMS must respond to calls dispatched from Blaine County Communication Center.

Water supply: Hailey's water system is subject to frequent sampling and repair of potential water delivery disruptions. Hailey's staff will continue to maintain the community water supply and has ample redundancy within its system and personnel to continue delivering clean water to all those who rely upon the Hailey water system.



Wastewater management: Maintenance of Hailey wastewater system has recently been upgraded with an upgraded biosolids handling facility and SCADA monitoring, as well as redundancy established at Hailey lift stations. Residents are urged not to put foreign objects, pharmaceuticals, or non-degradable papers into their drains and toilets.

Community Development: Planning and issuing proper permits for summer projects, including land-use permits, building permits, fence permits, sign permits and business licenses are expected to continue despite the coronavirus. Projects that will generate very large public hearings may be delayed in the interest of broad public participation. Materials related to these permits may be delivered to city hall through the dropbox at the west entrance of Hailey City Hall, or submitted electronically to department staff. Delivery of documents to customers will be by email or through appointment.

Library: Hailey Public Library staff will assist patrons by phone with all questions, including assistance with eResources. Posters with Quick Response codes have been posted in the windows of the library for easy digital access with bar codes. Library events and programs have been cancelled, whether they were scheduled on or off library premises.

Parks: Hailey's parks remain open. Because Hailey parks are congregate areas, we have restricted use to the current national guideline of 10 person groups. Parent liaisons are helping to monitor skatepark use to remain under 10 users at a time. Parks permits are not required for gatherings of 10 people or less, and we encourage park users to enjoy themselves in groups not larger than 10 in an outdoor environment with proper social distancing and hand sanitization before and after play structure use.

Water and Sewer payments may be made online, over the phone, by dropping a check or money order into the drop box, or through direct-pay, an efficient system through which the amount due is automatically withdrawn from your bank account between the 20th and 24th of each month. Signing up for these services is easy and can be done through our website or with assistance over the phone.

Garbage Service will continue uninterrupted, as usual.

Please check www.haileycityhall.org for details on these and other services.

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